

Occupant Comfort Survey for 1537 Webster's LEED-EB Certification

Design Survey

Collect Responses

Analyze Results

CURRENT VIEW

+ FILTER

+ COMPARE

+ SHOW

No rules applied

Rules allow you to FILTER, COMPARE and SHOW results to see trends and patterns. [Learn more »](#)

SAVED VIEWS (1)

Original View (No rules applied)

+ Save as...

EXPORTS

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RESPONDENTS: 32 of 32

Export All

Question Summaries

Data Trends

Individual Responses

PAGE 1: OCCUPANT COMFORT SURVEY: 1537 Webster Building

Q1

Customize

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Please select the number that best indicates your General Overall Satisfaction with the building, in terms of comfort, air quality, lighting, acoustics, cleanliness, maintenance and more.

Answered: 32 Skipped: 0

Answer Choices	Responses
-3	0%
-2	0%
-1	0%
0	6.25%
+1	15.63%
+2	46.88%
+3	31.25%
Total	32

Answer Choices	Responses
-3	0%0
-2	0%0
-1	0%0
0	6.25%2
+1	15.63%5
+2	46.88%15
+3	31.25%10
Total	32

Comments (6)

Responses (6)

Text Analysis

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Use text analysis to search and categorize responses; see frequently-used words and phrases. To use Text Analysis, upgrade to a GOLD or PLATINUM plan.

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Categorize as...

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Search responses

?

Showing 6 responses

- some things the building is too cold

11/13/2013 4:45 PM

View respondent's answers
- see comments on #2

11/13/2013 3:59 PM

View respondent's answers
- The bathrooms and kitchen could be cleaned better

11/13/2013 3:48 PM

View respondent's answers
- Fantastic space to work in!

11/7/2013 10:41 AM

View respondent's answers
- acoustics in Board Room are not great; pillars obstruct views within room; otherwise, pretty dang satisfied.

11/5/2013 2:38 PM

View respondent's answers
- Cleanliness is sometimes an issue

11/5/2013 2:14 PM

View respondent's answers

Q2

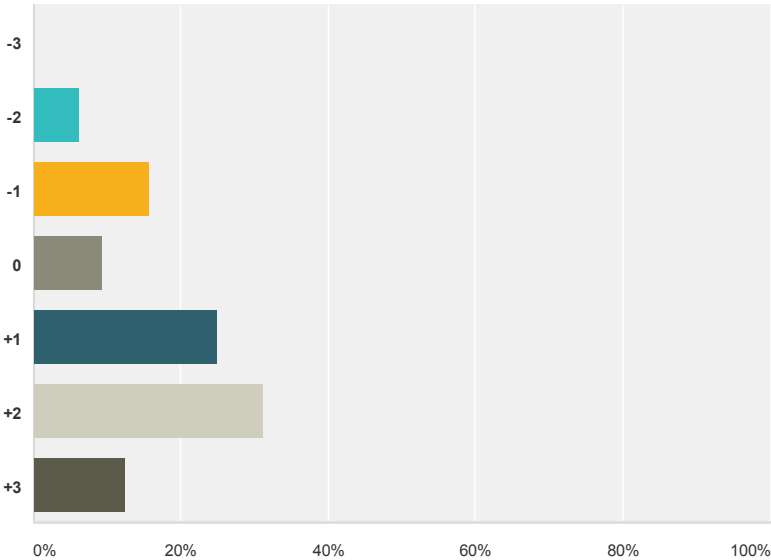
Customize

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Share

Please select the number that best indicates your level of satisfaction with the building's Thermal Comfort. In other words, how satisfied are you with how warm or cold the building is. Please specify if there are particular areas of the building that are worse/better than others.

Answered: 32 Skipped: 0



Answer Choices	Responses	
-3	0%	0
-2	6.25%	2
-1	15.63%	5

0	9.38%	3
+1	25%	8
+2	31.25%	10
+3	12.50%	4
Total		32

Comments (22)

Responses (22)

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Showing 22 responses

I'm almost always cold at my desk. particularly noticeable on hot days. upstairs conference room can get stuffy  
11/13/2013 11:00 PM [View respondent's answers](#)

often too cold, however pleasant in the warmer months  
11/13/2013 4:45 PM [View respondent's answers](#)

often too warm  
11/13/2013 4:07 PM [View respondent's answers](#)

it gets cold sometimes upstairs in cubicles and board room; downstairs conference room gets muggy and upstairs conference room gets too hot  
11/13/2013 3:59 PM [View respondent's answers](#)

It's often cold upstairs and in the downstairs conference rooms  
11/13/2013 3:48 PM [View respondent's answers](#)

Board room and Design Center always too cold; Upstairs conference room often too warm  
11/13/2013 3:34 PM [View respondent's answers](#)

The design center is consistently cold and sometimes the board room is a bit cold

Q3

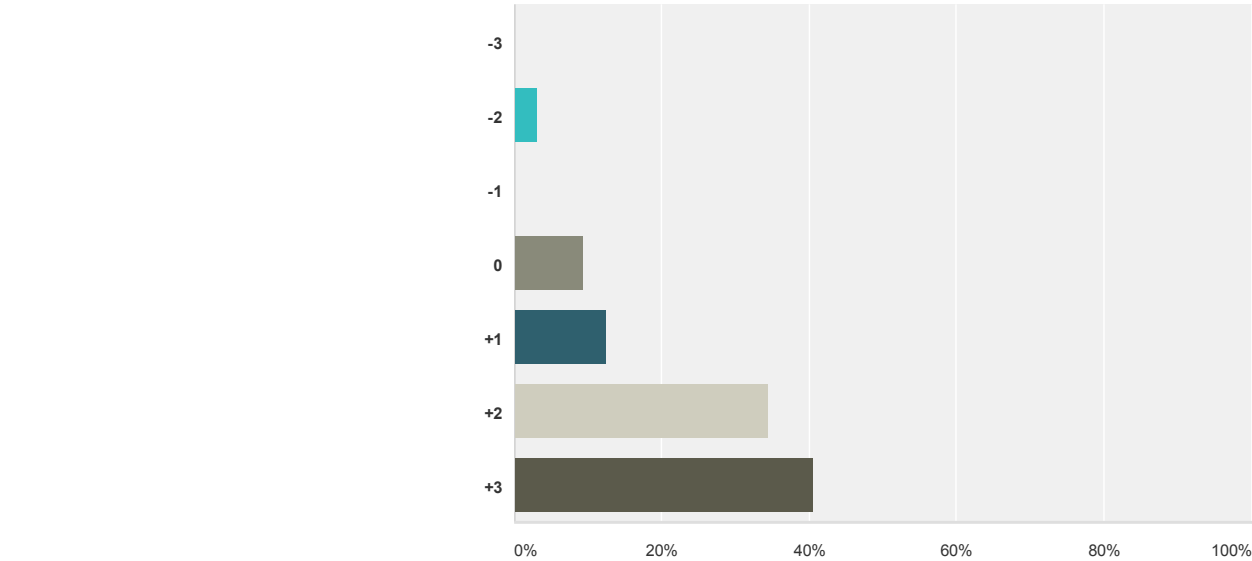
Customize

Export Chart

Share

Please select the number that best indicates your level of satisfaction with the building's Indoor Air Quality. Consider stuffiness, odors, ventilation, breezes, etc. In the comments field, add any details such as location of problem areas.

Answered: 32   Skipped: 0



Answer Choices	Responses
-3	0% 0
-2	3.13% 1
-1	0% 0
0	9.38% 3
+1	12.50% 4
+2	34.38% 11
+3	40.63% 13
Total	32

Comments (9)

Responses (9)

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?

Showing 9 responses

no artificial odors

11/13/2013 11:00 PM

View respondent's answers

The downstairs conference room seems to suck oxygen from the room. It is difficult to be productive in that room due to low air flow.

11/6/2013 12:21 PM

View respondent's answers

The air should circulate more. but this might be a personal preference also.

11/6/2013 9:00 AM

View respondent's answers

I love being able to open my window.

11/5/2013 6:46 PM

View respondent's answers

Overall great, but key exception is the upstairs conference room. It gets stuffy and hot quickly, and opening the windows increases the noise too much to hear speakers comfortably. Fan helps but would be nice to get this adjusted.

11/5/2013 2:14 PM

View respondent's answers

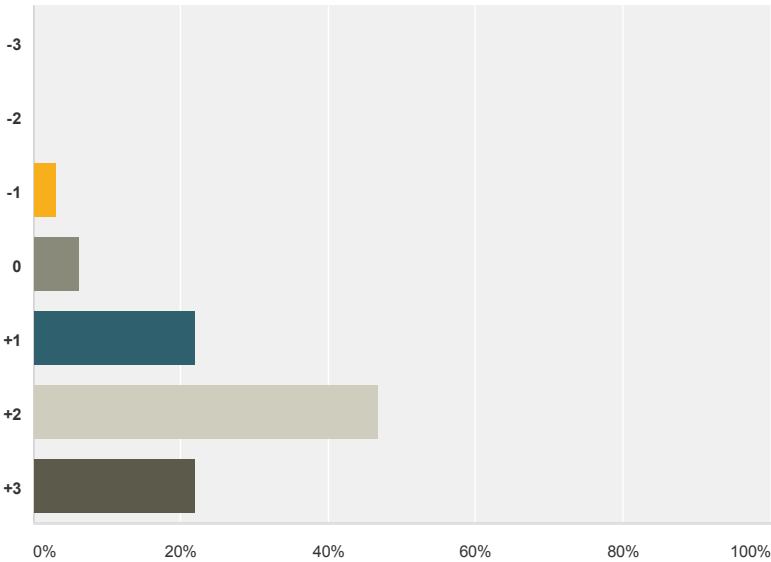
I like having the ability to open the windows, although I usually don't feel the need to.

11/5/2013 10:41 AM

View respondent's answers

Indicate your satisfaction with the lighting in the building, both daylighting and electric lights. How satisfied are you with electric lights, daylight, glare, glare control/shades, etc. Comments appreciated.

Answered: 32 Skipped: 0



Answer Choices	Responses	
-3	0%	0
-2	0%	0
-1	3.13%	1
0	6.25%	2
+1	21.88%	7
+2	46.88%	15
+3	21.88%	7
Total	32	

Comments (16)

● Responses (16)

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📁 My Categories

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Categorize as...

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Search responses

🔍

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Showing 16 responses

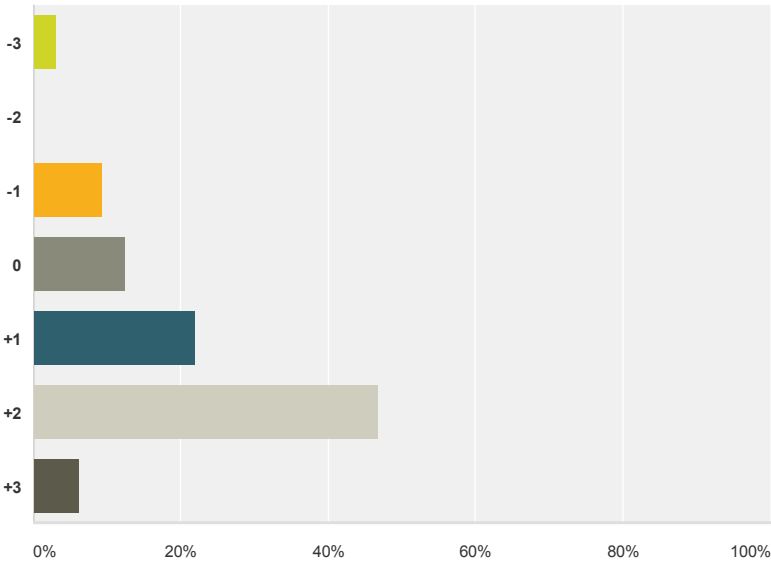
Lighting is sensor activated. If we sit in cube for a period they go out and hence we have to move around	11/14/2013 11:11 AM	<a href="#">View respondent's answers</a>
great lighting even though I'm in the space between windows. sometimes the photo sensors don't seem to be responding	11/13/2013 11:00 PM	<a href="#">View respondent's answers</a>
lights levels often much higher than needed, lights often left on in rooms because "they're automatic." turn-off cycle needs to be shortened	11/13/2013 4:07 PM	<a href="#">View respondent's answers</a>
on side upstairs with no windows, would love more natural light	11/13/2013 3:59 PM	<a href="#">View respondent's answers</a>
Great flexibility with dual window shades, and lots of natural light.	11/7/2013 10:41 AM	<a href="#">View respondent's answers</a>
Area of Cubicle has no Windows for daylight and overhead lighting is non-existent.	11/7/2013 8:26 AM	<a href="#">View respondent's answers</a>

Q5

[Customize](#) [Export Chart](#) [Share](#)

Indicate how satisfied you are with the Acoustic Quality of the building. For instance, how satisfied are you with noise levels, echos, sounds transmitted through walls, quietness of rooms, etc. Please add comments on particular areas or problems.

Answered: 32 Skipped: 0



Answer Choices	Responses
-3	3.13% 1
-2	0% 0
-1	9.38% 3
0	12.50% 4
+1	21.88% 7
+2	46.88% 15
+3	6.25% 2
Total	32

[Comments \(17\)](#)

Responses (17)

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?

Showing 17 responses

If we have meetings/training there is a lot of noise that comes through with extra people around  
11/14/2013 11:11 AM [View respondent's answers](#)

board room has limitations  
11/13/2013 4:07 PM [View respondent's answers](#)

I believe the board room echoes into admin, and I have empathy for my admin friends who get disrupted.  
11/13/2013 3:59 PM [View respondent's answers](#)

Board room has poor acoustics, especially when we have conference calls.  
11/13/2013 3:34 PM [View respondent's answers](#)

Nature of a building with cubicles.  
11/7/2013 8:26 AM [View respondent's answers](#)

In the upstairs restrooms I can hear all paper towels being dispensed from my desk (schools row). The kitchen could also use a bit of sound suppression. Whole office suffers due to poor planning of smallest kitchen ever.  
11/6/2013 12:21 PM [View respondent's answers](#)

Q6

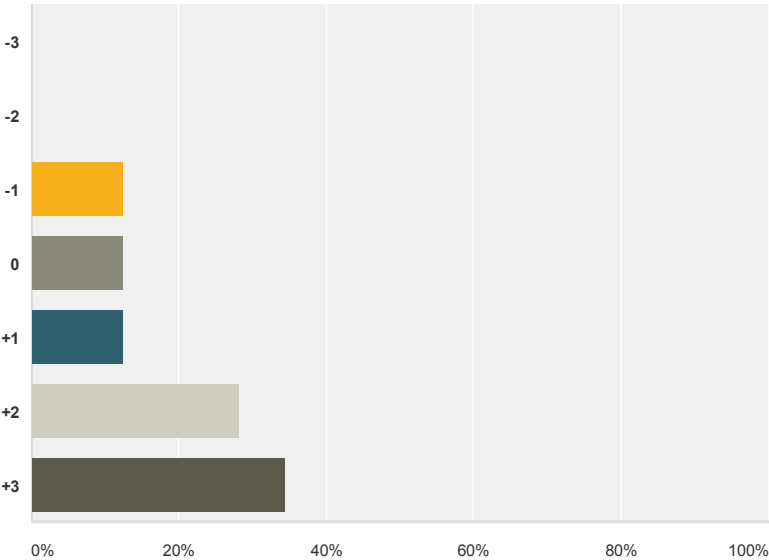
Customize

Export Chart

Share

Indicate your satisfaction with the Cleanliness and Maintenance of the building. How satisfied are you with the cleanliness of rooms, desks, bathrooms, kitchens, carpets, etc.? Indicate maintenance issues that are not being addressed or cleanliness concerns in the comments box.

Answered: 32 Skipped: 0



Answer Choices	Responses
-3	0%
-2	0%
-1	12.5%
0	12.5%
+1	12.5%
+2	27.5%
+3	35%

-2	0%	0
-1	12.50%	4
0	12.50%	4
+1	12.50%	4
+2	28.13%	9
+3	34.38%	11
Total		32

[Comments \(14\)](#)**Responses (14)**[Text Analysis](#)[My Categories](#)**PRO FEATURE**

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Showing 14 responses

Although I am not concerned about it, there is a particularly messy desk in the design center...

11/14/2013 9:17 AM [View respondent's answers](#)

janitorial staff is better, admin staff is very responsive but employees still don't clean up after themselves

11/13/2013 4:45 PM [View respondent's answers](#)

Same as above, upstairs bathroom and kitchen could be clean better

11/13/2013 3:48 PM [View respondent's answers](#)

Very sharp presentation

11/6/2013 9:00 AM [View respondent's answers](#)

The bathrooms and kitchen don't seem to be thoroughly cleaned.

11/5/2013 6:46 PM [View respondent's answers](#)

There are some carpet stains, but they don't really bother me. Down stairs women's room smells like sewage. I have mentioned it, and heard that it is being addressed but haven't noticed a difference. Sometimes street at 17th & Webster also smells like sewage, so wonder if the issue is bigger .

11/5/2013 4:02 PM [View respondent's answers](#)

Q7

**If you'd like, please include your name so we can count you in the survey. Plus, if you include your name, we can try and fix any problems you identified. All responses will be kept confidential beyond the survey review team.**

Answered: 23 Skipped: 9

**Responses (23)**[Text Analysis](#)[My Categories](#)**PRO FEATURE**

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Showing 23 responses

Nisha Patel	11/14/2013 11:11 AM	<a href="#">View respondent's answers</a>
Miya	11/13/2013 11:00 PM	<a href="#">View respondent's answers</a>
Pat	11/13/2013 4:45 PM	<a href="#">View respondent's answers</a>
Mark Spencer	11/13/2013 4:07 PM	<a href="#">View respondent's answers</a>
Angelina Vergara	11/13/2013 3:59 PM	<a href="#">View respondent's answers</a>
Meri Soll	11/13/2013 3:48 PM	<a href="#">View respondent's answers</a>
Karen	11/13/2013 3:34 PM	<a href="#">View respondent's answers</a>

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